Caring for Connecticut for over 35 years

Our Story

Making Connecticut a healthier place to live and work

ConnectiCare was founded in 1981 by a group of local doctors who were committed to bringing their patients the best care possible. And now, more than 35 years later, our mission remains to help build healthier futures for our customers and communities.

A subsidiary of Emblem Health, New York’s carrier of choice with over 4 million members, ConnectiCare serves 300,000 Connecticut residents. Connecticut is our home, so we’re driven to do more for our neighbors, with employees who live and work in the communities we serve.

When your health plan is ConnectiCare, you know that caring just goes with the territory.
Meeting the needs of our Connecticut neighbors

ConnectiCare offers a full range of products and services for businesses, municipalities, individuals and families. These include options, like our Passage plans, designed to provide care at low, reliable costs.

Plans for individuals, families and retirees

- Plans through Access Health CT, Connecticut's official health insurance marketplace
- ConnectiCare SOLO plans
- Medicare Advantage plans

**BENEFITS & EXTRAS**

- Medical coverage
- Prescription drug coverage
- 24/7 telemedicine
- Wellness programs
- Online shopping discounts
- Dental coverage
- Vision coverage
- Fitness discounts
- Eyewear discounts
- Hearing discounts
- College tuition savings

*BENEFITS & EXTRAS* may vary based on health plan.

Broad range of plan options for businesses

Small businesses represent a large percentage of businesses in Connecticut. That's why we offer multiple ways to purchase our small group plans:

- Through a broker
- Direct from ConnectiCare
- Through CBIA Health Connections
- Through the Access Health CT Small Business Health Options Program (SHOP)

For Connecticut’s larger employers and municipalities we offer:

- A diverse range of plans and funding options from fully insured to self funded plans
- Customized wellness programs that help improve health outcomes and lower costs
- Coverage options for retirees, including Group Medicare Advantage plans

Serving businesses of all sizes

small employers

middle market employers

large employers

public sector and municipalities
Access to high quality health care providers

ConnectiCare’s network gives our members a wide choice of doctors, hospitals, pharmacies and other health care providers inside and outside of the state. Our regional network includes all of CT and bordering sections of MA, NY and RI. Through the PHCS Healthy Directions National Network, members have access to care no matter where they are in the U.S.

We make access to care convenient for our members:

With teledmedicine from MDLIVE®, members can see a doctor, even get a prescription, 24/7 from home, the office or on the go.¹

ConnectiCare partners with Sanitas Medical Centers to provide our members a convenient place to get care. These are state-of-the-art comprehensive care centers offering primary care, urgent care, on-site lab and diagnostics, plus extra support programs for those who are living with chronic health conditions. Sanitas Medical Centers have extended hours and have a ConnectiCare service and enrollment center right next door.

Teaming up with doctors for better outcomes

ConnectiCare has strong, longstanding relationships with the doctors and other health care providers in our state. Through our provider collaborations, together we help our members get the care they need, when they need it and at an affordable cost. Our collaborations drive better outcomes for our members, including²:

- 30% Increase in Primary Care Visits
- 9% Decrease in Emergency Room Visits
- 16% Decrease in Acute Hospital Days
When it comes to your health, sometimes you need a personal conversation. With multiple convenient locations, ConnectiCare centers provide members and non-members personal one-on-one help with things like:

- Choosing and enrolling in a health plan
- Understanding plan benefits
- Getting help with claims or getting care
- Knowing the best place to get care
- How to save money on prescriptions
- Estimating the cost of a test or procedure
- Attending a health seminar or event

At our centers, we host talks by health and medical experts, seminars about health insurance and events for the entire family. Plus, members can attend free fitness classes.

Community outreach and giving

ConnectiCare is committed to advancing health insurance literacy. We’re out in the community at cultural and neighborhood festivals, community colleges, libraries, senior centers and farmers’ markets educating our Connecticut neighbors on:

- Health insurance basics
- How to buy health insurance
- What’s included in health plans and what’s not
- Where to get care

We focus on giving to organizations and initiatives that are dedicated to health, wellness and community involvement here in Connecticut.

Corporate giving and sponsorships

- American Heart Association
- Connecticut Food Bank and Foodshare
- Governor’s Prevention Partnership
- Nutmeg Youth Triathlon Team
- Special Olympics CT
- Team ERRACE
  (Everybody Ride/Run Against Cancer Everyday)
- Travelers’ Championship’s Operation Shower
- The United Way of Central and Northeastern Connecticut
- Hartford Winterfest
Dedicated to what we do best

Our dedication and commitment to the health of our members has made us a leading health plan in Connecticut and nationally.

Most recommended health plan in Connecticut

<table>
<thead>
<tr>
<th>Health Plan</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anthem</td>
<td>6%</td>
</tr>
<tr>
<td>Cigna</td>
<td>11%</td>
</tr>
<tr>
<td>Aetna</td>
<td>12%</td>
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<tr>
<td>United Healthcare</td>
<td>18%</td>
</tr>
<tr>
<td>ConnectiCare</td>
<td>39%</td>
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</tbody>
</table>

Top tier of commercial health plans

Ranked among the top commercial health plans in the nation, according to NCQA

Top choice in Connecticut for individual health plans

#1 Individual health plan membership in CT

4 out of 5 Star Rating for our Medicare Advantage plans

Medicare Advantage plans

1 MDLIVE does not replace the primary care physician and is not an insurance product. MDLIVE may not be available in certain states and is subject to state regulations. MDLIVE does not prescribe DEA controlled substances and may not prescribe non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE does not guarantee patients will receive a prescription. Healthcare professionals using the platform have the right to deny care if based on professional judgment a case is inappropriate for telehealth or for misuse of services. MDLIVE and the MDLIVE logo are registered trademarks of MDLIVE, Inc. and may not be used without written permission. For complete terms of use visit https://welcome.mdlive.com/terms-of-use/.


3 2017 Net Promoter Industry Report


5 Connecticut Department of Insurance Rate Filing, as of June, 2017; Access Health CT, as of January, 2017

6 Medicare.gov

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